

Interacting with an artificial partner: modeling the role of emotional aspects

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What is this about?

- 1 Introduction
 - History
 - Background
- 2 The basic model
 - Formulation
 - Implementation
- 3 The extended model
 - Formulation
 - Applying Reinforcement Learning
- 4 Results
- 5 Quantitative behavior analysis
 - Motivation
 - Markov chains theory
 - Markov chains for behavior analysis
 - Some examples
- 6 Conclusion
- 7 References

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Reinforcement learning

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Probabilistic finite state automata

Reinforcement learning

Markov chains

It's been a long road...

- It all started with my Master Thesis (April 2006)
- The basic model proposed there has been successively extended and refined
- Finally, a quantitative analysis approach was developed based on Markov chains theory
- Published on *Biological Cybernetics* in 2008

Affective Computing

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● How?

- Implementation of modules for **human emotion recognition**, based on physiological parameters or on non-verbal communication
- Design of systems for **simulating emotional states**, which can communicate emotions readable by the human user
- **Models of emotional dynamics**, to explain how human emotional intelligence works and to reproduce this faculty in machines

Affective Computing

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Affective Computing

- ... and above all: Why???
- To get truly intelligent machines: emotions are an important part of our intellectual faculties!
- To improve human-machine interaction, making it a bit closer to human-human interaction
- Application domains: entertainment (video games, home robots), health care, social robots

The basic model

Let us consider a basic scenario where an artificial agent and a human partner interact.

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The model for the agent's emotional dynamics is given by a four-tuple:

$$\langle S, U, P, s(0) \rangle$$

where:

- $S = \{s_1, s_2, \dots, s_N\}$ is the set of emotional states for the agent
- $U = \{u_1, u_2, \dots, u_M\}$ is the set of input (that is, the user's emotions)
- $P = \{P_0, P_1, \dots\}$ is the sequence of probabilistic transition functions:

$$P_t : S \times U \times S \rightarrow [0, 1] \text{ for } t = 0, 1, \dots$$

- $s(0)$ is the initial state.

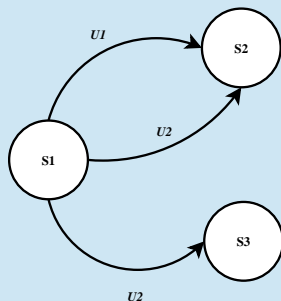
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Toy example:



$$P(S1, U1, S2) = 1$$

$$P(S1, U2, S2) = 0.7$$

$$P(S1, U2, S3) = 0.3$$

N.B.: $\sum_{s' \in S} P(s, u, s') = 1$ for each $(s, u) \in S \times U$

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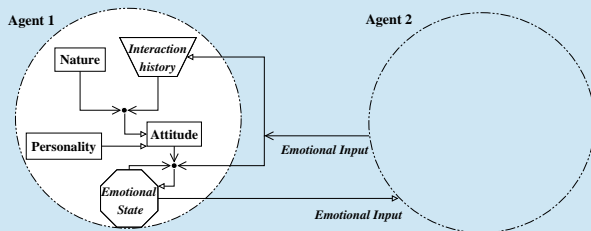
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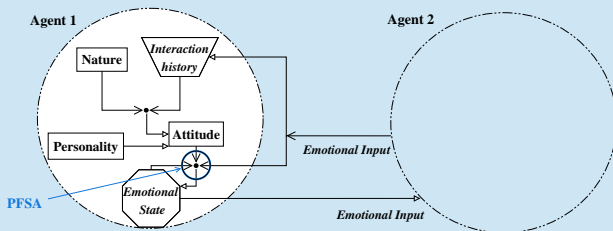
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- When $e_t(c_k)$ exceeds a given threshold, the probability of entering the corresponding target states is incremented:

$$P_{t+1}(s, u, ts) = P_t(s, u, ts) + \Delta \quad \forall s \in S, u \in U, ts \in TS(c_k)$$

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Example: for an imitative nature, $c_k = \text{joyful inputs}$, $TS(c_k) = \{\text{JOYFUL}\}$

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Here, the eligibility trace for each input category c_k keeps a history of received inputs:

$$e_t(c_k) = \begin{cases} \alpha e_{t-1}(c_k) + h(c_k, u_j) & \text{if the current input is} \\ & \text{clustered in category } c_k \\ \alpha e_{t-1}(c_k) & \text{otherwise} \end{cases}$$

- α is the decay parameter;
- $h(c_k, u_j)$ represents the affinity between the input and the category

Human-robot interaction

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Video!

Agent-agent emotional interaction

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Simple! We use two PFSA:

$$A^1 = \langle S, U, P^1, s(0)^1 \rangle \text{ and } A^2 = \langle S, U, P^2, s(0)^2 \rangle, \text{ where:}$$

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- the set of emotional states S is the same for both A^1 and A^2 ;
- the set of possible inputs, U , is coincident with the possible states, S ;
- the probabilistic transition functions, P_0^1 and P_0^2 , are different at start, that is the two agents have different personalities;
- the initial states $s(0)^1$ and $s(0)^2$ are different.

In brief: the state of A^1 is the input for A^2 , and vice versa.

Learning Attitudes

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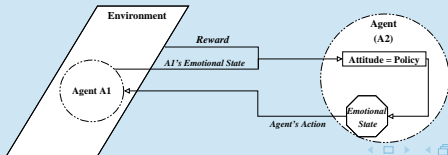
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For every step of each learning episode, the function being learned, $Q(s, a)$, is updated according to

$$Q(s, a) = Q(s, a) + \alpha[r + \gamma \max_{a'} Q(s', a') - Q(s, a)] \quad (1)$$

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At each step t :

- 1 the learning agent observes state s and takes action a according to $Q(s, a)$: i.e., it takes action a , when seeing s , with a probability given by P_t^2 ;
- 2 the agent observes the new state s' and the associated reward ($= 1$ only if s' is a goal state);
- 3 $Q (= P_t^2)$ is updated according to Eq. 1;
- 4 go to (1).

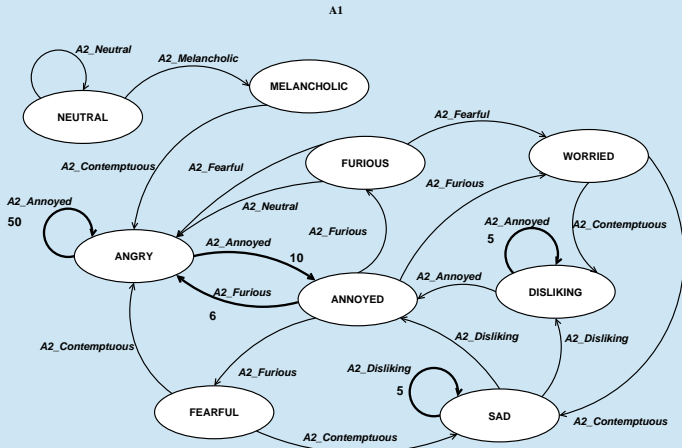
The policy being learned is therefore the agent's attitude.

Applying Reinforcement Learning: some results

A^1 and A^2 start as “friendly” agents. Goal for A^2 : making A^1 frequently **angry**

Applying Reinforcement Learning: some results

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- Goal states = {ANNOYED, ANGRY, FURIOUS}
- Success rate on this instance of interaction: 78%

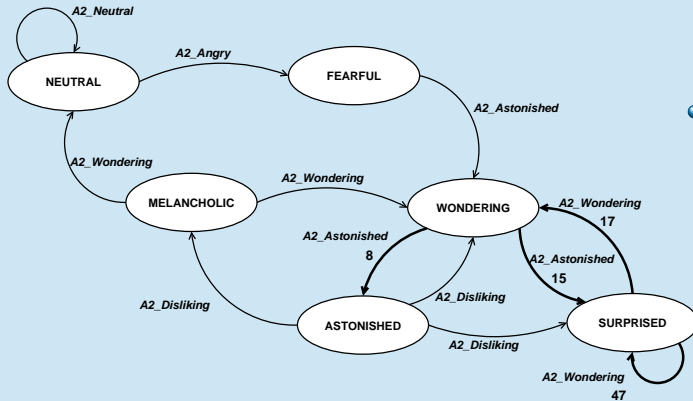
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A1



- Goal states = {WONDERING, SURPRISED, ASTONISHED}
- Success rate on this instance of interaction: 95%

Applying Reinforcement Learning: some results

Let us go back to the 1st example: A^1 is “friendly”, A^2 's goal is to make it angry.
 A^2 has learnt the appropriate attitude...

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Let us go back to the 1st example: A^1 is “friendly”, A^2 's goal is to make it angry.
 A^2 has learnt the appropriate attitude... but now A^1 's personality changes!

Quantitative behavior analysis

Problem: how can we evaluate such a model? Which quantitative measures can we derive?

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Solution: Let us resort to Markov chains theory for a description of the asymptotic behavior of the system!

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Markov chains [6]

Given:

- a finite set of states, S ;
- a probability distribution $\mu^{(0)}$ over S , termed the *initial distribution*
- a stochastic matrix P with indexes in S , called the *transition matrix*

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Definition

a **finite homogeneous Markov chain** is a sequence of random variables $\{X_n\}_{n \in \mathbb{N}}$ such that

- for every $i \in S$, $\Pr(X_0 = i) = \mu^{(0)}(i)$
- for every integer $n > 0$, $i, j \in S$, and for every n -tuple i_0, i_1, \dots, i_{n-1} ,
 $\Pr(X_{n+1} = j | X_0 = i_0, X_1 = i_1, \dots, X_{n-1} = i_{n-1}, X_n = i) =$
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Markov chains

Moreover, let us call $\mu^{(n)}$, for every integer n , the probability distribution of X_n . Then:

- $\Pr(X_n = j | X_0 = i) = (P^n)_{ij} \quad \rightarrow$ prob. of going from i to j in n steps
- $\mu_j^{(n)} = \Pr(X_n = j) = (\mu^{(0)' } P^n)_j \quad \rightarrow$ prob. of being in j at the n -th step

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We are particularly interested in **primitive** Markov chains, that is chains having transition matrix P such that

$$P^k > 0 \text{ for some } k \in \mathbb{N}$$

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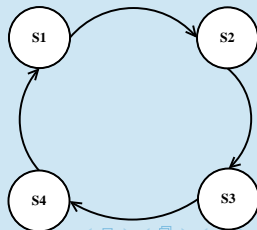
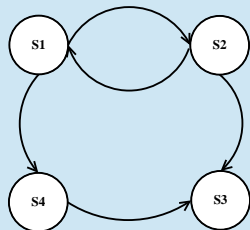
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- 1 Which graph is a strongly connected one?
- 2 Which one is aperiodic?



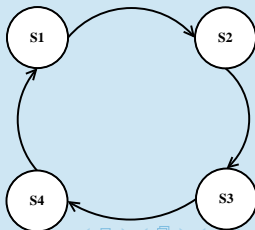
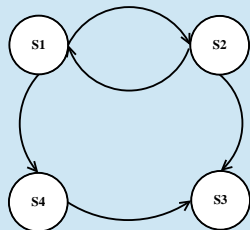
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- 1 Which graph is a strongly connected one? The one on the right!
- 2 Which one is aperiodic? None of these!



Markov chains

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Is this the same as requiring P to be irreducible?

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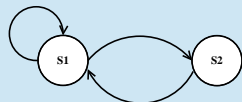
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$$P = \begin{bmatrix} 0.5 & 0.5 \\ 1 & 0 \end{bmatrix}$$

$$P^2 = \begin{bmatrix} 0.75 & 0.25 \\ 0.5 & 0.5 \end{bmatrix}$$

Properties of primitive Markov chains

- 1 There exists a unique **stationary distribution** π over S :

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- 2 For every $i, j \in S$

$$\lim_{n \rightarrow +\infty} (P^n)_{ij} = \lim_{n \rightarrow +\infty} \Pr(X_n = j) = \pi_j$$

that is, the limit distribution of X_n is independent from the initial state of the chain, and is coincident with the unique stationary distribution

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- ③ For every $\varepsilon > 0$

$$d_{TV}(\mu^{(n)}, \pi) \leq \varepsilon$$

for all $n \in \mathbb{N}$ such that

$$n \geq t \left(1 + \frac{\log_2 k - \log_2 \varepsilon - 1}{-\log_2 m(P^t)} \right)$$

where

- d_{TV} is the *total variation distance* between two probability distributions: $d_{TV}(\mu, \nu) = \frac{1}{2} \sum_{i \in S} |\mu_i - \nu_i|$
- t is the smallest integer such that $P^t > 0$
- k is the cardinality of S
- $m(T)$ is a coefficient defined over a stochastic matrix T , such that $m(T) = \frac{1}{2} \max_{i,j \in S} \{ \sum_{l \in S} |T_{il} - T_{jl}| \}$

Properties of primitive Markov chains - Average waiting time for first entrance

For every $j \in S$, let τ_j be the random variable defined by

$$\tau_j = \min\{n > 0 \mid X_n = j\}$$

Then, $E_i(\tau_j) = E(\tau_j \mid X_0 = i)$ is the mean waiting time for the first entrance in j starting from state i .

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- ④ $E_j(\tau_j) = 1/\pi_j$ for each $j \in S$
- ⑤ For $i \neq j$, the values $E_i(\tau_j)$ can be computed as well...
 - Let $G(z)$ be the matrix of polynomials in the variable z given by $G(z) = I - Pz$
 - Let $r_{ij}(z)$ be the entry of indexes i, j of the adjunct of $G(z)$:
 $r_{ij}(z) = (-1)^{i+j} \det(G_{ji}(z))$ where $G_{ji}(z)$ is the matrix obtained from $G(z)$ by deleting the j -th row and the i -th column
 - $E_i(\tau_j) = \frac{r'_{ij}r_{jj} - r_{ij}r'_{jj}}{r_{jj}^2}$, where $r_{ij} = r_{ij}(1)$, $r_{jj} = r_{jj}(1)$, $r'_{ij} = r'_{ij}(1)$ and $r'_{jj} = r'_{jj}(1)$

Markov chains and the interaction model

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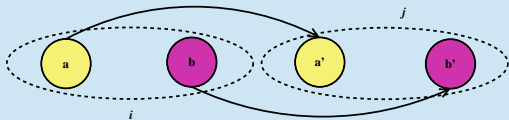
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- We can build one transition matrix, M , for the whole interaction system
- $M(i, j)$ gives the probability to go from state $i = (a, b)$ to state $j = (a', b')$, with a, a' emotional states for agent A^1 , and b, b' states for A^2



- $M(i, j) = P^1(a, b, a') \times P^2(b, a', b')$

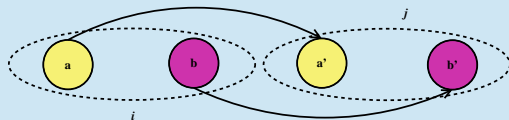
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... and so now we have all the ingredients for a Markov chain!

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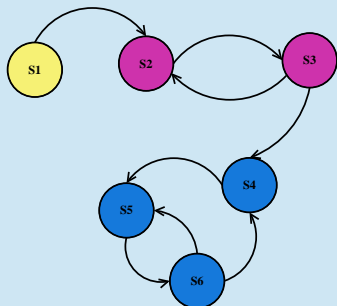
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Solution: let us reduce it!

- M not irreducible \rightarrow the transition graph has more than one strongly connected component
- Some of them will be *essential components*: once entered, they will never be left

Markov chains and the interaction model

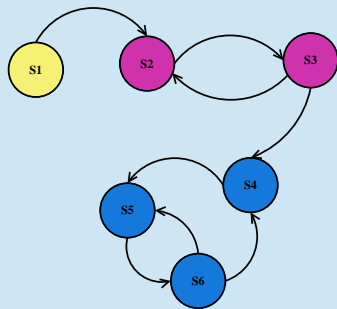
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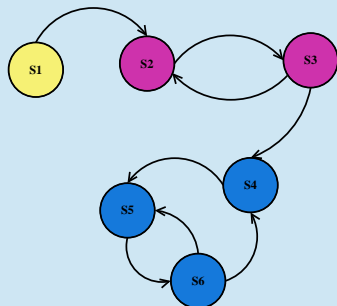


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In our examples, M turns out to have only one essential (and aperiodic) component \rightarrow this M_{red} is primitive, and we can apply the above properties!

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 - M_{red} is composed of 15 states
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 - (ANGRY, ANNOYED), with $p = 0.5148$
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 - M_{red} is composed of 10 states
 - the most probable states according to π are
 - (SURPRISED, WONDERING), with $p = 0.6286$
 - (WONDERING, ASTONISHED), with $p = 0.2292$
 - (ASTONISHED, DISLIKING), with $p = 0.0917$

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 - the error in approximation is less than 0.001 just after 38 and 27 steps, respectively (see Prop. 3)
- The reinforcement learning process was effective
 - the goal states defined for A^1 are among the most probable states of the system in each of the considered examples

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We can define a set of *starting states*, SS , and a set of *ending states*, ES , and use Prop. 4–5 to compute the mean entrance times for going from states in SS to states in ES .

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 - $ES = \{(a, b) \mid a = \{\text{WONDERING, SURPRISED, ASTONISHED}\}, b \in S\}$
 - $SS = \{(\text{NEUTRAL, ANGRY})\}$
 - a minimum of 3.86 and a maximum of 12.43 steps, on average, for going from states in SS to states in ES (mean 7.07)

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Quantitative behavior analysis – Mean entrance times

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- In the second example, the learned policy is particularly effective in driving A^1 's behavior to the given goals
 - just 7 steps are required, on average, to reach a goal state!
- In the first example, the policy is less effective, meaning that about 78 steps are required, on average, to reach a goal state...
 - ... however this is mainly due to two particular end states that have very low entrance probabilities
 - the other three goal states can be reached within 30 steps

Summing up

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- which can be employed, for instance, as a basis for emotional agents in video games, or in social robotics

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Therefore, this analysis can provide a measure of the effectiveness of learned policies

What's next?

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Currently, I am moving to different topics...

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